



# FAQs

Manor Royal Bus Lane Extension Phase 3

Highway improvement scheme February 2025

Including Night working (under road closure) in May for carriageway resurfacing

**Scheme:** Manor Royal Bus Lane Extension Phase 3

**Type:** Highway improvements

**Road:** Manor Royal

**Parish:** Northgate & West Green

**WSCC Local Member:** Councillor Natalie Pudaloff

**Cabinet Member:** Councillor Joy Dennis

## Summary

Date: 28/01/25

Description of Work: Widening the road to build 350 metres of new bus lane along Manor Royal. The works will include amendments to the traffic islands, controlled pedestrian crossings, bus stops, and traffic signals at Compton Way.

Extent: Manor Royal from the A23 London Road to the Crawley Business Quarter access.

**Traffic Management: Some sections of Manor Royal will be temporarily closed to all through traffic AT NIGHT while resurfacing operations take place – Temporary Traffic Regulation Orders (TTROs) will be implemented to enable the closure of the carriageway. A fully signed diversion route will be in operation during these periods.**

## Frequently Asked Questions

### Q. Why does this work have to take place?

The purpose of the scheme is to provide the missing link in the dedicated bus lane on Manor Royal connecting the A23 London Road in the west and Gatwick Road in the east.

This final phase of bus lane improvements along the western end of Manor Royal connects to earlier phases of bus lane and highway improvements already delivered along the corridor in partnership between West Sussex County Council, Crawley Borough Council and Manor Royal BID and is part of the Crawley Growth Programme. The first phase was successfully completed in July 2022 and the second phase completed in September 2023.

This final phase is being delivered with government grant funding awarded to the County Council as part of their Bus Services Improvement Plan (BSIP).

### Q. What work has to be done?

Constructing 350 metres of bus lane from the A23 London Road to the Crawley Business Quarter access on the northern side of Manor Royal. The works will include amendments to the traffic islands, controlled pedestrian crossings, bus stops, and traffic signals at Compton Way.

### Q. What will the benefits be once it is finished?

The extension of the eastbound bus lane will provide a dedicated bus route that connects the A23 London Road with Gatwick Road. It is designed to enhance the reliability of local bus services and reduce passengers' journey times. The works will also aim to improve infrastructure durability and reduce maintenance cost over several years.

### Q. Will any roads have to be closed during the works?

Yes. Manor Royal will be closed for 9 nights between May 21st and May 29<sup>th</sup>.

Q. What time of day will the work take place?

Daytime hours: 07.30 to 17.30

Nighttime closure hours: 20.00 to 06.00

Q. The road is still closed but there is no work being carried out?

We may be waiting for the tarmac to cool off before we open up at 6.00am (during night closures).

Q. What disruption can residents expect?

Some pedestrian management will be necessary, but all will be clearly signed.

Q. What disruption can motorists or bus passengers expect?

Some temporary traffic lights but we will control during peak flows.

Q. I am expecting a delivery during the works. What will happen?

Deliveries will not be affected.

Q. What disruption can pedestrians expect?

Some pedestrian management will be necessary, but all will be clearly signed.

Q. I have off-street parking, will I still be able to use it?

Off-street parking will not be affected.

Q. Will any diversion routes for traffic have to be put in place?

Yes, for the night closures and will be clearly signed.

Q. Could weather impact the proposed works?

In extreme cases of prolonged rain, yes, but we aren't expecting to be impacted.

Q. How do I report a fault or problem on the highway?

*A. The most effective way to report a fault or problem on the highway is to use our online reporting application with multiple options. For further information, please visit - [Make an enquiry or report a problem with a road or pavement](#) via the West Sussex Council website.*

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